

DIESELPOINT

Training Programme

No technician's tool kit is complete without training and this is a key part of the Diesel Point concept.



As market leaders in the manufacture and development of diesel fuel injection systems, Delphi is perfectly positioned to provide the diesel training that Diesel Point customers need to get involved with the diesel revolution.

Delphi has developed focused training programmes, targeted at your business to complete your knowledge on diesel engines and Common Rail diesel fuelling systems.

Training includes:

» Diesel engine overview

This will provide background on the great advances in diesel technology, in particular the impact that high technology fuel injection systems have had on the diesel engine. This will help identify the critical areas of the diesel engine for service in the aftermarket.

» Diagnostics

Diagnostics are the key in servicing any modern engine. Diesel Point training will ensure that your business will get the best out of the Diesel Point diagnostic package (DS100E, Diesel Max software, Sealed Rail Kit and False Actuator Kit), ensuring 'right first time' diagnostics and rapid service for your customer.

» Common Rail Diesel Fuel Systems

Delphi will provide an essential overview of the high tech Common Rail fuel injection system. Training will give you the knowledge and confidence to understand these systems and remove and refit main unit components.

The Diesel Point training courses are fully interactive and include clear practical demonstrations. Training is included as part of the complete Diesel Point package, ensuring no extra costs to your business.

Of course, Delphi provides additional training courses that can be purchased from your Technical Partner for new staff or as refresher courses.

DIESELPOINT

Diesel Technical Support



As a major OE supplier of diesel fuel injection systems, Delphi has vast experience of identifying and solving technical and engineering problems within the diesel fuel system.

As a member of the Diesel Point network you will have access to this library of knowledge through Delphi trained technical support teams at your Technical Partner. The solution to your diesel fuelling problem is only a telephone call away.

Delphi has ensured that all Technical Partners have the capability to provide accurate and effective technical feedback exactly when you need it. We want to make certain that your customer gets the quick service they expect from your business at every visit.

Delphi's Technical Support programmes ensure that the Diesel Point garage has full support as diesel service takes off for your business.

Remember Delphi also has a range of diesel focused training courses providing an excellent base for any garage or workshop to get involved with the growing market for diesel service.

Delphi Product Warranty

All Delphi Diesel products are manufactured to the demanding OE specifications expected from a world leader in the automotive aftermarket.

Delphi's long history of supplying diesel fuel injection equipment to vehicle and engine manufacturers throughout the world allows product quality to speak for itself!

However, in the rare event that a Delphi Diesel product does fail, Delphi gives all our customers complete confidence by applying our 12 month product warranty.

As a Diesel Point customer you will have access to the Delphi Diesel national network of authorised Diesel Specialists who will rapidly validate and process your product warranty claim. This quick and local solution will make certain that you are not left out of pocket and your customers benefit from a rapid service.

Delphi Diesel product warranty gives your business peace of mind and the security demanded from one of the worlds largest automotive suppliers.

